

Access Statement for Leadstone Camping

Introduction

We strive to ensure that all visitors can enjoy the accommodation, facilities and surroundings within the site. Our aim is to help in anyway that we can and if you require any assistance during your stay or whilst planning your visit we will be delighted to assist. Our current facilities and services offered are:

Pre-Arrival

- We cater for tents, touring caravans and motorhomes
- Website has been tested through the BOBBY package to be accessible
- Our brochure is available on request and we can post a copy of this access statement if required.
- We accept telephone calls, email, and staff always accept Type Talk calls.

Arrival & Car Parking Facilities

- Reception area has a large gravelled car park, gently sloping. The surface is 14mm loose clean stone.
- Once registered at reception guests have access to the site at all times.
- Accessible parking is available in close proximity to reception and allows for rear access to vehicles.

- All facilities are clearly signposted. Signs are white with large black and red writing, and yellow with black writing.

Main Entrance & Reception

- Access to reception (and shop in the same building) is directly from the car park.
- The doors are 1.3m wide.
- There are 2 steps to the doors from the pavement; first is 8cm high extending 60cm to the second which is 17cm high.
- The counter in reception / shop is 97cm high with no under space.
- Accessible parking is outside reception for use whilst in reception
- Staff will offer assistance if required

Public Areas - General (Internal)

- Gravelled tracks service all parts of the site
- The site is situated in just over 7 acres of rolling grassland in a natural secluded bowl, some pitches have sea views.
- There are 4 fields; 2 on each “level”.
- There are no footpaths.

Public Areas - WC

- The park has two toilet blocks situated in the centre of the site on the lower level and from 3rd week in July – end of August there are 4 additional “single” temporary toilets adjacent to main blocks, one of which is level entry.

- 1 Accessible parking area (4 metres wide with rear access)

Laundry

- 1 Accessible parking area (4 metres wide with rear access)

- There is a small 9cm step to enter and the doorway is 77cm wide.

- There are two front loading washing machines.

- There are two front loading tumble driers mounted on the washing machines (height 1.6m to controls)

- Iron is accessible from seated or standing position and ironing board is adjustable.

Shop

- Access to reception (and shop in the same building) is directly from the car park.

- The doors are 1.3m wide.

- There are 2 steps to the doors from the pavement; first is 8cm high extending 60cm to the second which is 17cm high.

- The counter in reception / shop is 97cm high with no under space.

- Accessible parking is outside reception for use whilst in reception

- Staff will offer assistance if required

Outdoor Facilities

- There is a children's play area which has a level open gateway to entry 1.6m wide
- The surface of the play area is grass with safety mats integrated under play equipment.
- A bench is provided in the area.

Touring Facilities

- We have many pitches that are suitable for all types of unit and some that are "tent only" as they are slightly sloping, assistance can be offered. Please specify on booking if you would like to be near to the facilities and we will do our best for you. All pitches are grass and many have electric hook up facility.
- The park has two toilet blocks situated in the centre of the site on the lower level and from 3rd week in July – end of August there are 4 additional "single" temporary toilets adjacent to main blocks, one of which is level entry.
- The smaller block is brick built and has a 3cm step at each entrance into a 70cm wide doorway. The cubicle doors in this block are 65cm wide. The hand washbasins are 81cm high with sloping inwards (from the top) underspace.
- The smaller block also has 2 unisex showers, one with a ramp which rises 17cm over 42cm and the doorway is 71cm wide. The other has a 15cm step into it through a 71cm wide doorway.

- The larger block is a “Portaloo type” building with cubicles containing a hand washbasin and a toilet. There are 2 steps into the corridor, the first is 10cm high extending 45cm then a 9cm step through the doorway which is 56cm wide. The cubicle doorways are 56cm wide, each wash basin is 87 cm high with 30cm deep underspace and 67 cm high.
- The main shower block – also unisex - is a “Portaloo type” building. There are cubicled showers off the corridor which have a seat, shower screen and shower area. There is a 5cm step into each cubicle through a 57cm wide doorway. There are 2 steps into the block, the first is a 15cm step extending 40cm then a 20cm step into the corridor through the doorway which is 71cm wide.
- 1 Accessible parking area (4 metres wide with rear access)
- There are eight washing up sinks in the washing up area at the back of the smaller toilet block. There is an 8cm step onto the area and the sinks are 88cm high with an underspace of 63cm high.
- Parking on the grass beside your caravan or tent is allowed
- Assistance in pitching on arrival is always offered – just ask
- There are numerous water points and fire points on the site which are no further than 60 metres away from any pitch.
- The chemical toilet disposal point and rubbish skip is adjacent to the toilet and shower blocks.

- Pitches may be allocated on booking and staff are happy to advise on the location and suitability for your requirements on enquiry.

Grounds and Gardens

- There is a slope from the main entrance to the two lower fields on the gravelled track. The slope can be as steep as 1 in 10.

- Hedgerows divide the park into 4 fields

- There are 3 sets of steps which link the top 2 fields to the lower fields' level and "facilities".

Steps #1 from Cricket Field: 7 steps with handrail, 14 cm high and 31cm deep

Steps #2 from Field 1: 7 steps with handrail, varying from 10- 17cm high and 33cm deep

Steps #3 from Field 1: 6 steps varying from 10 – 15cm high and 30 – 42 cm deep

Additional Information

- Mobile telephone coverage can be poor in this area but a public telephone is situated outside Reception.

- There is a local bus service at the site entrance and local accessible taxis service the site

Contact Information

- Address: Warren Road, Dawlish, EX7 0NG

- Telephone: 01626 864411
- Email: info@leadstonecamping.co.uk
- Website: www.leadstonecamping.co.uk
- Hours of operation when site is open: Reception 8.30am-6.30pm, warden outside these times
- Emergency number: 01626 864411
- Local carers: Helping Hands 01626 888085
- Local equipment hire companies: Helping Hands 01626 888085
- Local public transport numbers: Bus 01392 427711 Train 08457 484950
- Local accessible taxi numbers: Dawlish Taxis 01626 888111 / 888222

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the site. If this statement does not answer your particular question please let us know and we will endeavour to answer your question and amend this statement for future use.

We welcome your feedback to help us continuously improve if you have any comments please phone 01626 864411 or write to us.

Created on: 16/07/2007